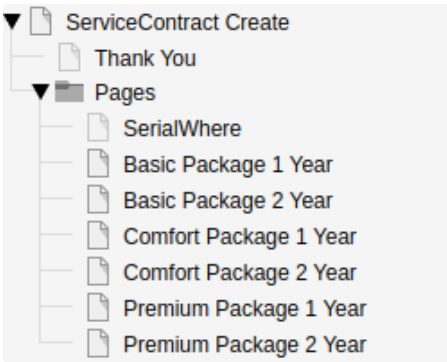


ServiceContracts - Create

This plugin is used for creating a service contract request for customers. Therefore some preparation is needed. It's recommended that the following tree is build and used.

Preparation [↗](#)

Pages [↗](#)



 Set the backend page layout of subpages from page `ServiceContract Create` to `Empty` (for `iFrame`, `ajax`, etc)

Pages folder takes all data which is loaded into the service contract create form via ajax. So the most contents are fully customizable. Which page when is loaded, is defined in the plugin settings.

Settings [↗](#)

Plugin Options [xl:flexform]

Form

Contents

ContractsBasic

ContractsComfort

ContractsP

Forced Language [settings.forcedLanguage]

Default (like site Language) ▼

Preselected country [settings.preselectedCountry]

 Germany (DE) [54]

show filter change date selector [settings.showFilterChangeDate]

☒ [1]

show discount code input [settings.showDiscountCode]

☐ [0]

Contract Detail Page [settings.contractDetailPage]

Find records

Vertragsbedingungen [pages_23910]

Page

Vertragsbedingungen [23910]

TOC Page [settings.tocPage]

Find records

AGB [pages_23908]

Page

AGB [23908]

Withdrawal Page [settings.withdrawalPage]

Find records

Widerruf [pages_23905]

Page

Form Settings

Forced Language - The form labels are rendered in this specified language independent from the page language.

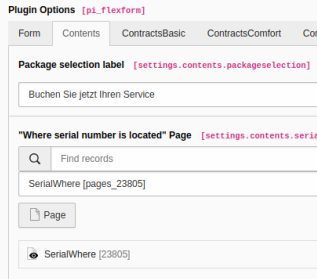
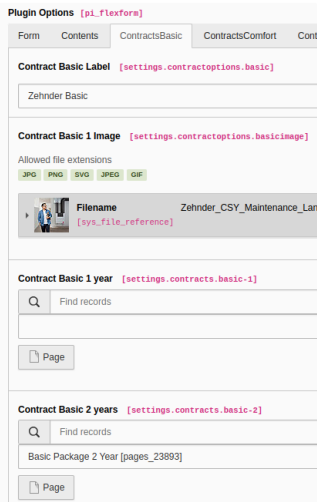
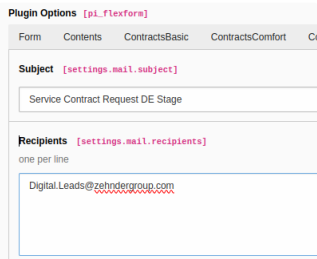
Preselected Country - the country is not selectable by the customer. It is defined here and is valid for all submissions of this form.

show filter change date - shows a date selector where the customer can select the date for the last filter change of his equipment.

show discount code input - shows an input field where a discount code can be inserted.

Contract Detail Page - page which is linked to, to see detailed common contract information

TOC Page - page with common terms of business

	Withdrawal Page - page with information to withdraw the order. Privacy Page - Page with information of data privacy. Thank You Page - Page to which is redirected after successful submission of the data
	Content Settings Package selection label - Label above the package selection box. “Where serial number is located” Page - Page with contents that are loaded via ajax if the customer wants to know where the serial number from it's device can be found.
	Contract Settings Contract Basic Label - Name of the basic contracts in the contract selection. Contract Basic Image - Image for basic contracts in the contract selection Contract Basic 1 year - Page with detailed information for this contract Contract Basic 2 year - Page with detailed information for this contract If a contract page is not selected, the corresponding contract is not listed for the customer. Same Settings for Comfort and Premium Contracts in the following tabs.
	Email Settings Subject - Subject of the checkin e-mail. All other e-mails are sent via azure. Recipients - recipient of this checking e-mail

Hidden Settings [↗](#)

The contract codes submitted to the API are named by their type in combination with the time period. The API internally resolves only the folloing combinations:

- basic-1 (basic contract one year)

- basic-2
- comfort-1
- comfort-2
- premium-1
- premium-2

The form requires that the customer has chosen a product. The list of products is a filtered selection of all products for this country. The products are filtered by the attribute `atr_378729` (Product is service contract relevant).

The API endpoints and credentials are configured in the system environment `.env` files. These files are accessible only by `avenit`.

Form Submission [↗](#)

Form data are submitted to an Azure API. The following mapping is used for the form inputs:

```

1 {
2   "servicePackage": "basic-2",           # package selection
3   "contact": {
4     "salutation": 3,                   # salutation (1 male, 2 female, 3 div)
5     "firstname": "string",             # customer firstname
6     "lastname": "string",              # customer lastname
7     "address": {
8       "street": "string",              # customer street
9       "houseNumber": "string",          # customer number
10      "postalCode": "string",           # customer postal code
11      "city": "string",                 # customer city
12      "countryCode": "DE"               # preselected country
13    },
14    "email": "john.doe@foo.test",       # customer email
15    "phone": "string"                  # customer phone number
16  },
17  "device": {
18    "deviceType": "Climos 200",         # device name
19    "serialNumber": "123456",           # serial number
20    "filterReminder": "2024-03-03T08:46:48.435Z", # last filter change date, if set
21    "isRented": true,                  # is object rented
22    "isTenantInformed": true           # is object tenant informed
23  },
24  "deployment": {
25    "firstname": "string",              # tenant firstname
26    "lastname": "string",               # tenant lastname
27    "address": {
28      "street": "string",               # tenant street
29      "houseNumber": "string",          # tenant number
30      "postalCode": "string",           # tenant postal code
31      "city": "string",                 # tenant city
32      "countryCode": "DE"               # preselected country
33    }
34  },
35  "installer": {                       # set if installer is known
36    "name": "string",                  # installer name
37    "address": {
38      "street": "string",               # installer street
39      "houseNumber": "string",          # installer number
40      "postalCode": "string",           # installer postal code
41      "city": "string",                 # installer city
42      "countryCode": "DE"               # preselected country

```

```
43   }
44 },
45 "notes": "string",           # additional message
46 "newsletter": true,          # newsletter accepted
47 "generalTerms": true,        # general terms accepted
48 "dataProcessing": true       # privacy conditions accepted
49 }
```

 For every country it is configurable which endpoint shall receive the data. We have at the moment two endpoints:

- production: `https://zehnder-prod-we-apim.azure-api.net`
- development/testing: `https://zehnder-dev-apim.azure-api.net`

For each endpoint an access key must be set. These are known by avenit and are set if an endpoint configuration is changed for a country.